

Manager Health Services – EMS Operations

Permanent Full Time

Western Manitoba

Preferred Base Location: In/Around Virden, Russell or Shoal Lake, MB.

Open Until Filled

Shared Health is Manitoba's provincial health authority, providing provincial planning, health services and operational support for Manitoba's health system. Shared Health has more than 18,000 employees working in all aspects of health care across Manitoba. Our teams work closely with Manitoba's cancer authority and the five regional health authorities. Shared Health is responsible for Emergency Medical Services deliver throughout the province, either directly or through Service Purchase Agreements.

Position Summary:

Reporting to the Director Health Services – EMS Operations of the West Zone, the Manager is responsible for the leadership and management of frontline, ground ambulance based Paramedics in their respective stations.

The Manager Health Services – EMS Operations will;

- Plan; coordinate and evaluate systems to provide safe, effective and efficient EMS in collaboration with all service delivery organizations (SDOs), and federal health facilities within the province
- Liaise with provincial and federal health facilities, fire services, law enforcement, other public safety organizations, social services, service delivery organizations, community program partners, municipal government and indigenous communities
- Develop and manage an adaptive and collaborative team of clinical professionals with a culture of client service
- Manage the provision of EMS across the province including coordinating and allocating appropriate resources across a network of EMS stations and service delivery locations within their assigned zone for the delivery of patient care in response to EMS requests
- Coordinate and manage patient care services for EMS
- Integrate and manage support services for EMS, including administration, program planning, implementation of quality improvement, risk management and utilization management systems
- Work with Shared Health senior leadership to develop, manage, evaluate and ensure compliance with provincial clinical services standards, legislation, professional standards of practice, applicable code(s) of ethics, education and research within the program
- Develop, recommend, implement and evaluate key performance indicators related to service delivery
- Collaborate with key stakeholders to ensure safe, effective and appropriate client care through a clinical quality and patient care lens that will shape an environment for clinical and service excellence

Experience:

The ideal candidate will bring 5 years of progressive management experience leading a broad spectrum of health services in a large, publicly funded health services delivery organization including 3 years of a direct clinical service delivery program.

Experience in an EMS or Paramedicine is preferred but not required.

Education and Qualifications:

- Post-secondary diploma in a relevant health discipline from an accredited education institution; a post-secondary degree is an asset
- An equivalent combination of education and experience may be considered
- Active member in good standing of an associated regulatory body in Manitoba

Working Conditions:

- Must be able to work safely in a typical computerized office environment with frequent meetings, and to lift and carry items of up to approximately 10 kg
- Interruptions to respond to questions from executives, and partner organizations are common; dedicated and focused time for planning and concentration can be scheduled
- Must have a valid Manitoba driver's license and use of a personal motor vehicle for regular travel within the province
- Participate in an Administrative On Call Rotation

Benefits and Remuneration:

In addition to a comprehensive health and benefits package, the salary will be commensurate with education and qualifications, in the range of \$98 181.00 to \$129 240.00 annually.

This position requires a current satisfactory Criminal Records Check (including Vulnerable Sector Search), Child Abuse Registry Check and Adult Abuse Registry Check as conditions of employment. The successful candidate will be responsible for any service charges incurred. A security check is considered current if it was obtained no more than six (6) months prior to the start of employment.

Shared Health values and supports employment equity and workplace diversity and encourages all qualified individuals to apply. We thank all applicants but only those selected for an interview will be contacted.

We welcome applications from people with disabilities. Accommodations are available upon request during the assessment and selection process.

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