

Membership Services Webcast



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Advancing Despite Adversity



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What Will We Be Discussing?

There's no question that increasing resilience for ourselves and our colleagues has amazing benefits. It increases the ability to achieve big goals, improves the quality of relationships while protecting against depression, anxiety, and PTSD. The question is, what actually makes up resilience and how can it be developed effectively? During this session we will interview Jurie Rossouw an Australian neuroscientist who is revolutionizing how we think about resilience.

Who will be Speaking?

Jurie Rossouw is the CEO of Driven, a leading AI-powered platform that assess and improves personal resilience. Having published multiple research papers in the area of the neuroscience of resilience, Jurie's focus is on building resilience at an individual, organisational, and global level. He has consulted with large banks, airlines, education institutions, mining, and more. Projects ranged from building resilience at cultural levels, through to enhancing business resilience at a process and resource level. Most recently Jurie published Executive Resilience, a book which delves into the neuroscience of organisational cultural resilience, and how resilience will become more important as a skill to thrive in a disruptive environment. Jurie co-authored two research papers on The Predictive 6-Factor Resilience Scale, highlighting a new path to holistic resilience measurement. This work established six domains of resilience, providing a holistic and neuroscience-based view of resilience.

Mike Taigman has focused the majority of his career on helping make things better. As a street paramedic in Denver, he honed his clinical skills caring for patients and helping new paramedics learn to provide solid clinical care with kindness and compassion. As a popular conference educator, author of more than 600 articles in professional journals, and a multi decade Associate Professor in the graduate program in Emergency Health Services Management at the University of Maryland Baltimore County, he's focused on helping professionals save more lives, reduce suffering, and be more effective leaders. As a consultant, Mike has worked with EMS, Fire, and Public Health in 48 of the 50 states, most of the Canadian Provinces, Israel, Palestine, Australia, and throughout Europe. His expertise includes EMS Street Survival, Patient Centered Leadership, and Effective Quality/Performance Improvement. He holds a Master's Degree in Organizational Systems, is an Associate Professor for the graduate program in Emergency Health Services Management at the University of Maryland Baltimore County and is part of the faculty for the Institute for Healthcare Improvement.

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When Will We be Online?

Session date: Wednesday, March 18, 2020
Start time: 12:30pm PST (3:30pm EST)
Duration: 1 hour

How to Connect with this Session?

Please accept this email as an electronic invitation to join an Online Presentation. You may forward this invitation to others who may be interested in participating. All you need to attend is a web connected PC and a telephone. If your group is meeting in a central location, please consider using a speakerphone and video projector so all attendees can view the presentation and participate in discussion.

Connection information for this Webinar

Session number: 806 575 171
Session password: emschiefs

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1. Go to <https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=te3492ad0f96603e95011366cd44ff94c>
2. Enter your name and email address.
3. Enter the session password: emschiefs.
4. Click "Join Now".
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Call-in toll number (US/Canada):1-408-792-6300
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<https://firstwatch.webex.com/firstwatch/k2/j.php?MTID=t2d5a915b946aae99902f8edf986bbe1c>

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1. **Click or cut and paste the following link into your browser's field:** <http://firstwatch.webex.com/training>
2. You will arrive at the FirstWatch WebEx Training Center where today's scheduled meetings are displayed. Look for a meeting with the same topic as this session and click the "Join Now" link to the right of the meeting topic.
3. Follow the on-screen directions and enter your Name, Email Address, and the meeting Password: **emschiefs**. Press OK.
4. A WebEx Training Manager window may appear. Follow the on-screen instructions and install the WebEx software if necessary. This process may take several minutes.
5. A "Join Teleconference" window will appear with a phone number and session or meeting code, and attendee ID. Dial this number and follow the voice prompts. The teleconference information is also listed above.

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1. Go to <http://firstwatch.webex.com/training>
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3. Follow the on-screen directions.

If you have any questions, please contact FirstWatch Solutions at: (760) 658-9886 ask for Sara Cinquegrani Cappiello.

For further information visit www.paramedicchiefs.ca